



SEPTEMBER 20, 2011 BOARD MEETING AGENDA

1. Approve: Minutes of Special Board Meeting of June 22, 2011:
2. Approve: Minutes of Board Meeting of July 19, 2011:
3. Approve: Minutes of Board Meeting of August 16, 2011:
4. Accept: Electric, Water and Cable Financial & Statistical Data of July 31, 2011:
5. Accept: Electric, Water and Cable Financial & Statistical Data of August 31, 2011:
6. Informational Item: Departmental Reports:
7. Approve: Cable Advisory Committee Member Appointment:
8. Approve: Renewal of E! on Classic Cable & Golf Channel & Style:
9. Approve: NBCU Video-On-Demand (VOD) Agreement:
10. Approve: FPB Reserve Policy:
11. Approve: FPB Procurement Policy:
12. Approve: FPB Developer Reimbursement Policy:
13. Approve: Resolution to authorize Asst. GM of Operations as Designated Applicant Agent for FEMA Claim Submission:
14. Approve: Designated Acting Chair and Acting Secretary/Treasurer for time period of 9/24/11 to 10/18/11:
15. Discussion/Approve: Green Vision Resolution:
16. Discussion: Re-transmittal Agreement with Local Cable Channels:
17. Approve: Budget Amendment Requests by Public Information Coordinator & Job Description:
18. Discussion: Video On Demand (VOD) Rollout:
19. Update: Results of FPB's Commercial Utility Assessment Program Phase 1 Review:
20. Informational Item: General Manager's Comments:
 - a) FPB Corporate Idea Exchange Invitation:
 - b) 2011-12 Goals
21. New & Old Business:
22. Request Permission to have the Chair call for a Closed Door Session pursuant to KRS 61.810(1) (if necessary).
23. Closed Door Session:

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1. Approve Minutes of Special Board Meeting of June 22, 2011:
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4. Accept Electric, Water and Cable Financial & Statistical Data as of: July 31, 2011:
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6. Informational Item – Departmental Reports as of August 31, 2011:

Cable/Telecommunications: See attached graph

Customer Service: See attached graph

Total Calls	Days Reporting	Average Per Day	Average Per CSR
August 2011 – 12,760	23	515	43
August 2010 – 24,409	252	1,114	80

GOOD NEWS: August 2011, 11,649 fewer calls than August 2010

Electric: See attached graph

Safety: See attached graph

Water: See attached graph

Water Treatment Plant: See attached graph

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